

RSP Easy Customer Feedback

Company: Druckstudio Leo GmbH, Frangart/Italy

Completed by: Armin Kröss, Managing Director

1. What made you invest in the RSP Easy System from CITO?

»Simple fast and practical solutions; for die-cutting, perforating and creasing in the printing press.«

2. When was the system installed? Did the installation go smoothly?

What type of printing presses are you using the system in?

»The RSP Easy was installed on 25 June 2010. Installation on the KBA 74 went smoothly based on the excellent description and the installation film.«

3. How often do you use the RSP Easy system?

»The system is used approx. 2x per month.«

4. How would you rate the user friendliness of the system?

»Very user friendly; the system is assembled in just a few short steps.«

5. How would you evaluate the subsequent processing results?

»So far we haven't had any problems with subsequent processing since we always consult our bookbinding shop in advance.«

6. Which jobs are you producing with RSP Easy?

»It is used primarily for perforating.«

7. Were there other alternatives available and if so which ones?

»No, there weren't any.«

8. What type of other machines are you using for subsequent processing?

»Cutting, creasing, and folding machines.«

9. What are the main advantages in using the RSP Easy?

»Quick individual solutions for die-cutting, creasing and for cutting work in the printing press.«

10. How would you rate the support provided by the manufacturer?

»Very good.«